

PATENT NUMBER

## U.S. UTILITY Patent Application

**O.I.P.E.**

**PATENT DATE**

**SCANNED**

**Q.A.**

APPLICATION NO. 09/637969	CONT/PRIOR	CLASS 709	SUBCLASS 226	ART UNIT 2152 2154	EXAMINER A. J. El-Hady
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ITS Nayel Saleh

# Method and apparatus for allocating resources of a contact center

PTO-2040  
12/99

## ISSUING CLASSIFICATION

[illegible]

<input type="checkbox"/> <b>TERMINAL DISCLAIMER</b>	<b>DRAWINGS</b>			<b>CLAIMS ALLOWED</b>	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	_____ (Assistant Examiner) (Date)			<b>NOTICE OF ALLOWANCE MAILED</b>	
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____  _____  _____	_____ (Primary Examiner) (Date)			<b>ISSUE FEE</b>	
				Amount Due	Date Paid
<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.	_____ (Legal Instruments Examiner) (Date)			<b>ISSUE BATCH NUMBER</b>	

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